

# Berita Acara Pekerjaan

No Tiket

Tanggal Visit

(DD/MM/YYYY)

Jam Visit

(HH/MM)

## Case Details

Serial Number

Product Number

Tipe Unit

☐

Dekstop

☐

Laptop

☐

Printer

☐

Projector

☐

Scanner

☐

Monitor

☐

Other .....

Kategori

☐

Incident

☐

Request

Scope

☐

Maintenance Support

☐

Void

☐

Out Of Scope

Product Warranty

☐

Warranty

☐

Out Of Warranty

Case

Description

## Informasi User

Nama User

Perusahaan

ID User

No.Tlp

Lokasi

Alamat E-mail

## Catatan pekerjaan dan Solusi

Kategori Solusi

☐

Repair

☐

Reinstall

☐

Reimage

☐

Pemindahan data

☐

Other .....

Replace, Isi dibawah ini :

Quantity	Deskripsi Unit/Part	Product/Part Number Pengganti	S/N(CT Code) Pengganti

Tanggal Resolved

(DD/MM/YYYY)

Jam Resolved

HH/MM)

Customer :

( Sign in & Stamp )

Technical :

( Sign in )